



CUSTOMER SATISFACTION SURVEY

Trekking and Tour for Fair Tourism

Dates (from/to):				
Customer name:				
How many people in the group?				
How many time did you already come with us?				
Guide name:				
Trekking circuit or Tour:				
	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied
Trekking circuit				
Guide routing, support and technical knowledge				
Guide cultural, geographical, historical culture				
Guide capability for solving problems				
Porter support				
Lodge welcome				
Lodge food				
Lodge accommodation				
Other				
Other				
Other				
Overall satisfaction				
Did you experience any problems, which ones, and were they resolved?				
Suggestion of improvement:				
Would you request or recommend our company in the future and why?				